

11) Other operating expense

	01.01.2014 - 31.12.2014	01.01.2013 - 31.12.2013
Loss on sale and liquidation of property, plant and equipment, intangible assets	-9.376	-9.287
Loss on sale of non current assets held for sale	0	0
Indemnifications, penalties and fines paid	-6.215	-2.631
Costs of contentious claims	-39.839	-15.993
Costs of leasing business	-1.489	-1.356
Donations made	-334	-1.182
Costs of collection service	-15.507	-17.588
Prudential fee for Banking Guarantee Fund	-13.173	-3.365
Costs of payments to compensation system	-267	-38
Other	-6.611	-22.310
Total	-92.811	-73.750